

Les and Adrienne
Olney, MD 20832

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Homeowners Handyman Service

To whom it may concern:

Mike Eidlin, owner of *Homeowners Handyman Service* has been our sole source for all exterior wood trim repairs from 1996 through the present day. We are very selective about home maintenance and repair contractors, and from the beginning in 1996, Mike's people skills, trustworthiness, reliability, attention to detail and quality have been most impressive.

Mike's attention to detail is always apparent in the finished product, from our initial challenge of repairing or replacing our seven (7) piece window sills to ensure exact fit and operation of windows, to our most recent replacement of entry door pilasters and plinth blocks. The pilasters Mike provided were a great visual and product quality improvement over the builder originals.

Mike takes the time to ensure that all work is done to the homeowner's expectations, and listens to your particular concerns to ensure that the finished product meets your requirements. He presents you with all of the options along with associated costs, which includes informing the homeowner when unexpected conditions arise (which often happens when removing old materials) together with revised options and associated costs.

Most importantly, Mike ensures that only condition appropriate materials are used, which is extremely important when exterior work is involved. In our most recent case, Mike accommodated our request that moisture-proof materials (PVC in our case) be used for the plinth blocks. These materials combined with Mike's meticulous installation and attention to detail in caulking, flashing and fit ensured a lasting, high quality result.

Mike (and *Homeowners Handyman Service*) truly stands out among home improvement contractors, and is one of the few we would recommend to anyone requesting a referral.

Sincerely,
Les and Adrienne

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Page PAGE2